Community Volunteer Program - Jacksonville

The Community Volunteer Program, a nationally recognized program, affords participants the opportunity to gain clear understanding of Poison Center services, and plays an invaluable role in providing our residents with education and information highlighting the free, life-saving, professional services of the Poison Center. The Community Volunteer Program is an integral part of achieving our goal of educating and protecting citizens from accidental poisoning exposures.

The Community Volunteer will be able to share information through poison prevention educational programs and activities to students Pre-K - 2nd grade, and staff information displays/tables at health fairs, community events and other civic activities. All programs occur in the 42-county service region of northern Florida and the U. S. Virgin Islands

How to Apply to the Community Volunteer Program

Community Volunteer positions are available by calling the Education Office with the Florida/USVI Poison Information Center - Jacksonville at 904.244.4465. To become involved in the program, which is also coordinated with the Volunteer Services Office of UF Health Jacksonville, individuals are asked to complete an application that is used to conduct the background and reference checks. With confirmation of the background and reference checks, the individual has to successfully complete the orientation and training process, which can partially be done online, and includes a post-test. A passing score of 90% must be achieved. The community volunteer receives a procedure manual and a kit of materials to be used in providing poison prevention and educational programs in their particular service area/county.

A tour of the Poison Center, when possible, is strongly encouraged.